

Support for AUB Students



The following arrangements are in place at AUB to support students:

Covid-specific issues

(advice and guidance/support whilst self-isolating)

Remote contact

covid@aub.ac.uk

Students can email to request support/gain advice and guidance.

Student Services

Campus contact

Student Advisers will be available in the Student Services reception each day, and can make appointments for any of the services.

Wellbeing support will be available on campus on Monday, Wednesday and Friday, with drop-in sessions between 11.00–14.00 (no appointment needed during these times).

Counselling appointments will be available on campus each day.

Remote contact

studentadvice@aub.ac.uk

+441202 363780

All support services continue to operate remotely. Students can email or telephone for advice or to make appointments for face to face, online or telephone support.

Library

Campus contact

The Library is open each day until 18.00 Monday–Friday and on Saturday afternoons from Saturday 24 October. Subject librarians will work on campus for half of each week so appointments are recommended.

Laptop loan from the lapsafe is available on a first come, first served basis.

A click and collect service is in place to reserve and collect books and (initially) to arrange to return books, via the Library website.

Remote contact

aub-uk.libguides.com/servicechanges/COVID-19

International Business Development

Campus contact

The IBD team will be on campus and students wishing to speak to a member of the team in person should be directed to main reception in South House to request that a member of the team go to reception to meet with them.

Remote contact

intadvice@aub.ac.uk

+441202 363713

Digital Services

Campus contact

The Digital Services team is on campus but in-person meetings can be arranged by appointment.

Remote contact

servicedesk@aub.ac.uk

+441202 363333

Registry, Student Records, Admissions

Campus contact

The Registry counter will be closed but in-person meetings can be arranged by appointment.

A reduced Registry team will be on campus on a rota basis, due to restricted capacity. All queries should be channelled via email/phone/Teams in the first instance.

Standard Confirmation of Study and Council Tax Exemption letters are available on MyAUB | Evision | Forms & Letters for all students in pdf format.

Remote contact

Students should email or call

studentrecords@aub.ac.uk

+441202363383

Applicants should email or call

admissions@aub.ac.uk

+441202 363225 or +441202 363228

Finance

Campus contact

The Finance counter will be closed but in-person meetings can be arranged by appointment.

Remote contact

finance@aub.ac.uk

Foundation

Campus contact

The Foundation Office will be closed but in-person meetings can be arranged by appointment.

Remote contact

foundation@aub.ac.uk

+441202363323

School of Art, Design and Architecture

Campus contact

The ADA School Office will be closed but in-person meetings can be arranged by appointment.

Remote contact

soada@aub.ac.uk

+441202363324

School of Media and Performance

Campus contact

The M&P School Office will be closed but in-person meetings can be arranged by appointment.

Remote contact

somp@aub.ac.uk

+441202363138

Timetabling

Campus contact

The Timetabling office will be closed but in-person meetings can be arranged by appointment.

Remote contact

timetabling@aub.ac.uk